YOUR BEST WEIGHT PROGRAM

Your Best Weight Program Pause Terms

If you need to stop for a while during the program, you can request a pause. These are the rules, in plain language.

1. **One pause per program, of up to 4 weeks**
   You can pause only once during your 24-Week Program, for a maximum of 4 weeks.

2. **How to request it**
   Call (214) 400-6000 or email hola@customerlvdg.com before your next payment date.

3. **No charges while it lasts**
   You are not charged anything during the pause.

4. **You keep your price**
   Your protected program price stays the same.

5. **You resume where you left off**
   When the pause ends you resume at the same cycle, and your program end date moves by as many weeks as the pause lasted.

6. **Medication already delivered**
   Medication you already received is not refunded or replaced because of the pause.

7. **If more than 4 weeks go by**
   A pause longer than 4 weeks is treated as a voluntary cancellation, under the rules of the program Terms and Conditions.

8. **If your doctor orders the pause**
   A medical pause ordered by your doctor follows the medical discontinuation rule: you are not charged anything more, and if the medication has not yet been shipped to you, we refund 100 % of the cycle.

This document is a summary. If anything does not match your signed agreement, the agreement prevails. If it is an emergency, call 911.